A Season of Community Outreach

This fall, WakeMed has been out and about in the community – making an impact on the health and well-being of hundreds of community members! In September, we hosted Ladies Day at North Hospital and Men’s Health Night at Cary Hospital. These annual events provided an opportunity for the community to hear from our medical experts, participate in health screenings and browse health education tables.

In October, WakeMed continued our presence at the annual SAS Championship golf tournament by providing First Aid support and providing blood pressure checks, flu shots and games and activities in the Health Zone.

Thanks to all of our staff volunteers who made these outreach efforts so successful!
LEADERSHIP UPDATES

Sue Hollowell, RN, (Mobile Critical Care) was recently cited as a contributor in the new edition of the Critical Care Transport Certification Examination Review Manual. She also has been selected as a member of the education committee for the Air, Surface Transport Nursing Association.


Rob Altenbaugh, BSN, RN, and Danica Stansell, RN, (both of Revenue Integrity) presented at the North Carolina Health Information Management Association (NCHIMA) Mid-Year Workshop.

Francis Wood, MD, (WakeMed Heart & Vascular Physicians) is a presenter at the national Transcatheter Cardiovascular Therapeutics (TCT) conference.

Paula Carter-Scott, RN, (Staffing Resources) earned a master’s degree in nursing (MSN) from the University of North Carolina at Chapel Hill (UNC).

Diana Rhyne (Clinical Research Institute) earned her master’s in business administration (MBA) from the UNC Kenan-Flagler Business School.

Rebecca Schober, RN, (Emergency Department – Raleigh Campus) and Ulanda Stallworth, RN, (Staffing Resources) both earned bachelor’s degrees in nursing (BSN).

Chris Barnes, RN, (Emergency Department – Raleigh Campus) earned a master’s degree in religion.

Shan Henry, RN, and Jennifer Sawyer, RN, (Surgical Services – Cary Hospital) successfully completed the 2017 Periop 101 Internship Program.

Bridgit Caulder, RN, (Patient Care Management – Raleigh Campus) became a certified case manager.

Jessica Shore, BSN, RN, (Mother/Baby – Raleigh Campus) passed the maternal newborn nursing certification exam.

1D Clinical Evaluation Area congratulations Stephanie O’Neal, RN, on earning HACP certification.

Amina Boussaidan, RN, (2 West IUC/MISC) became a certified med/surg nurse (CMSRN). Morgan Smith, RN (Emergency Department – Raleigh Campus), Jenny Morris, RN (STICU), Julia Eifrid, RN, BSN, and Michele Brake, BSN, (2 West IUC/MISC); Jessica Baker, RN, and Crystal Wilson, RN, (both of Neuro ICU); Tiffany Rogala, BSN, RN, Megan Shipp, BSN, RN, and Kristie Gittis, BSN, RN, (all of Staffing Resources) earned critical care nursing certification (CCRN).

Tiffany Rogala, BSN, RN, (Staffing Resources) earned cardiac surgery certification. Information Services congratulations Lori Mason, Christine Stein, Deborah Jones-Combs and Bobbie Watson on their promotions to team lead.

Wendi Taylor, RN, and Sarah Kistner, RN, (both of the Emergency Department – Raleigh Campus) became certified emergency nurses (CEN).

Marcus Moore (Pathology Lab) was promoted to team lead for the Raleigh Campus.

Julia Panneh, RN, (1D Clinical Evaluation Area) and Bindu Mason, RN, (Staffing Resources) earned certification in psychiatric mental health nursing.

The initial areas of focus for Heart Care Plus+ include heart failure, cardiac dysrhythmia and advanced electrophysiology, structural heart and heart surgery. Building on WakeMed’s 50 year strength in cardiovascular services, we recently welcomed cardiovascular cardiologists to our medical staffs. Included in those joining us are Stuart Russell, MD, nationally known in the field of advanced heart failure and the former chief of Heart Failure and Transplant Cardiology at Johns Hopkins Hospital, and Priyesh Patel, MD, who recently completed a fellowship in Advanced Heart Failure and Transplant Cardiology at Duke. Dr. Russell and Dr. Patel will pracitice in WakeMed Heart & Vascular Physicians’ new advanced Heart Failure office – see below for more details.

Further building on the collaborative goal of expanding access, WakeMed was selected as a member of The Cardiothoracic Surgical Trials Network, which will bring the latest advances in cardiovascular surgery to our patients. WakeMed’s team of investigators – led by Judson Williams, MD – will work closely with Duke to provide access to research trials not previously available in Wake County.

While still in its early stages, the Cancer Care Plus+ team is laying the groundwork for an expanded network of comprehensive, high-quality, well-coordinated, value-based cancer care that is easily accessed throughout Wake County. The collaborative offers an exciting opportunity for us to address the growing demand for oncology services – and deliver them to our patients here in our own community.

Experts from both organizations have formed workgroups focused on surgery, radiation oncology, patient navigation, quality metrics, IT infrastructure and service access. The Board of Managers is establishing quality metrics to help us measure performance and coordinate the collaborative plan so that operational work and recruitment for exceptional providers can begin.

Earlier this year, WakeMed and Duke Health signed agreements to establish clinical collaborations in the areas of cardiology and oncology. Since these innovative collaborations were announced, leadership teams with representatives from both organizations have worked hard to establish priorities and initiatives that will help improve access and quality of care for Wake County patients.

“We while you can’t see it, some of the most important work with any collaborative happens in the early stages by building relationships, setting priorities, understanding one another’s operations, challenges and opportunities,” explains Georgia Harrington, vice president, Strategic Services. “Every discussion – whether clinical or operational – is patient-focused. Hearing IT and financial professionals asking ‘What can be done to ensure our patients have the best possible experience and outcomes?’ is incredibly inspiring and has helped us set a strategy we look forward to executing together.”

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Great Job, GOLDEN SCANNERS!

Every quarter, MPDC recognizes the top performers when it comes to scanning compliance – which means our nursing units stay stocked with the items needed to care for patients. In addition, it means we are capturing charges for items used. Remember – the more compliant we are with scanning, the more it helps our bottom line, so scan all you can!

- Cary Hospital: Surgical Services – Pre-Op won with 96 percent compliance.
- Raleigh Campus: CTICU won for the second and third quarters of FY2017 with 99 percent compliance.

Above: Cary Hospital Surgical Services and MPD staff pose with the coveted golden scanner (left to right): Coleen Carter, RN, Debra Elder, RN, Tyrone Winston, Katrina Jones, Tiffany Hunter, Erin Moore, RN, Meenakshi Khullar, RN, Carol Weichel, RN, and Patricia Barnes, RN.

Cary Hospital Unveils New Labor & Delivery Rooms

After nine months of anticipation and construction, the newly-renovated Labor & Delivery rooms at Cary Hospital have been completed and they began welcoming patients in early October. The work, which was funded in part by the WakeMed Foundation, included renovating 13 patient rooms with a fresh, contemporary feel, along with updates to the common areas and nursing stations.

Physicians, staff and former patients were all involved in the planning of the rooms to ensure everyone’s needs were met and to provide the safest and most comfortable labor and delivery experience possible. The renovated labor & delivery rooms increased from 350 square feet to 450 square feet and are decorated in a bright and welcoming look. The new rooms include three ‘zones’ – one for mom, one for the clinical team and one for family/support person – which provide ample space for several people to be in the room and work together. Among the amenities offered include a separate TV in the family/support zone, large soaker tubs for mom-to-be and tinted windows along with privacy blinds. Upgrades were also made to the nurses’ station for our staff and physicians to do their work and be easily accessible to patients.

“We are also pleased to offer in-room spa services, including facials and massages to patients in the post-partum areas,” commented Dr. Paul. “Having non-clinical staff participate in the survey is extremely important because they draw on their own health care experiences when thinking through how we perform as an organization.”

CULTURE OF SAFETY SURVEY RESULTS

This summer, WakeMed conducted our annual Hospital Survey on Patient Safety Culture, which is administered by the Agency for Healthcare Research and Quality. The survey, which was open to all employees and medical staff members, measures hospital staff and provider perspectives on patient safety.

“Having non-clinical staff participate in the survey is extremely important because they draw on their own health care experiences when thinking through how we perform as an organization,” commented West Paul, MD, PhD, senior vice president & chief quality and medical staff officer. “This year, 25 percent of the responses on the survey were from non-clinical staff, and we’d like to see that increase next year.”

Highlights of this year’s survey results include:

- Above benchmark on every single measure as compared to 650 hospitals and more than 400,000 responses
- Overall in the 90th percentile
- 48 percent participation rate among staff and physicians
- Strong improvement in non-punitive response to error, which reflects our ongoing efforts to create an open culture of safety by encouraging and recognizing Good Catches and the adoption of a Fair & Just Culture.
- Physicians overall perception of patient safety is higher than any other group

In addition to providing data on where we stand today, this survey helps us track trends over time. “Our goal is to be a top 10 organization – and top 10 organizations are driven by data. We are working to provide actionable data to our physicians and care team so they can improve the quality of care we provide,” continued Dr. Paul.

The results from this survey will be used to guide patient safety initiatives for the next year, which will include hospital hand offs and transitions, improving communication between departments and infection prevention basics (hand hygiene, personal protection equipment, etc.) among others.

Welcome New Physicians

Muhammad Tariq, MD
Hospitalists – Cary Hospital

Blair Robinson, MD
Pediatric Cardiology

Jennifer Whatham, MD
Pediatric Cardiology

Jessica Tomasula, PhD
Pediatric Weight Management

Sami Mardam-Bey, MD
Wake Orthopaedics

Jenna Beckham, MD
OB-GYN – Raleigh

Ureena Manandhar, MD
Hospitalists – Raleigh Campus

Peter Lee, MD
Nocturnist – Cary Hospital

Welcome New Advanced Practice Providers

Stephanie Gray, CNM, OB-GYN – Holly Springs
Sarah Rullo, NP, Neonatology
Sara Dusel, PA, Hospitalist – Raleigh Campus
Elissa Henderson, NP, Pulmonary Critical Care Medicine – Raleigh Campus
Natalie Small, PA, Cardiology

www.wakemedphysicians.com
Caring for patients with compassion and expertise is at the heart of who we are and who we’ve been for more than 50 years. Patients, their family members and care team often build strong, nurturing relationships throughout the care experience. “It’s this special bond that often leads patients and families to want to show their appreciation with a gift in honor of a caregiver or a care team — and sometimes they feel like a simple ‘thank you’ isn’t enough,” says Abby Johnston, director, major gifts & planned giving, WakeMed Foundation.

Because WakeMed employees cannot accept gifts from patients and families, the Gifts of Gratitude Program, administered by the WakeMed Foundation, provides patients and families with the opportunity to recognize the people and quality of care they received. Below are three examples of how this program is making a positive impact — on our patients, our staff and our community.

To learn more about this program, contact the WakeMed Foundation at foundation@wakemed.org.

A Simple Gift; A World of Good

A yo-yo is a simple activity that can serve as a great distraction from pain and discomfort. Brian Stearns (Orthopaedics & Oncology), pictured right, frequently offers yo-yos to patients to help keep their minds off their current situation. “I find that if the patient can focus on something else for a while, it helps in pain management and recovery,” he says. “Just like a good book, magazine, or puzzle, a yo-yo is a great way to get rid of nervous energy.” One patient Stearns gave a yo-yo to was particularly impacted by it — the gift helped the patient feel better in their current situation. “I found that if the patient can focus on something else for a while, it helps with pain management,” he says. The patient donated $100 to purchase yo-yos for Stearns to give to other patients.

The Gift of Time for Grieving Families

When Jennifer and Haywood Alexander’s son Griffin was delivered stillborn, the grieving family longed for a way to honor their son. “When we first heard of Cuddle Cots, we immediately saw how much they would help families who have lost a child,” says Jennifer. Cuddle Cots, pictured left, are bassinets designed to keep babies who have passed away stay cool. They can be placed at the mother’s bedside and help relieve some worry and anxiety for families who have lost a child by providing them more time to create memories. The Alexanders donated funds for a Cuddle Cot as well as additional bereavement training for our Raleigh Campus Women’s Pavilion staff. “For parents experiencing a stillbirth, the first step in a long and difficult grieving process is saying hello and goodbye in a matter of days. Since the donation of the Cuddle Cot has been used by patients with positive responses,” commented Donna Lane, RN, manager, Women’s Pavilion & Birthplace.

Saying Thanks, Giving Back

Mike Kellem was on vacation in San Diego when he awoke from a nap and realized something was wrong. “It was like my brain was not connected to my body,” is how he describes the feeling — which turned out to be a stroke. After five days in a California hospital, Mike returned home to Raleigh and began a four-month stint of outpatient rehab at WakeMed. Unable to work or drive, a highlight of his week was spending time at the Health Park – surrounded by others who were overcoming their own personal hurdles. When he completed his treatment, he made a donation to WakeMed in honor of his speech therapist, Jill. “She is such a genuinely kind and nice person, and I just wanted to thank her in some way,” he says. Mike also decided to give back to WakeMed through his time and now volunteers in the 1D gym by staffing the Health Park welcome desk — providing a welcoming smile to others seeking care. Right: A year after his stroke, Mike returned to San Diego and thanked the staff at the fire department where he had gone in search of assistance and medical care. Back: Mike Kellem became a volunteer at WakeMed when he rediscovered his passion for patient care and came full circle to give back.

On October 6, the physician assistant (PA) profession celebrated its 50th birthday. What is now a well-established, 120,000-person strong medical profession originally began as a pilot program at Duke University with just four students, who graduated on October 6, 1967. The original goal of the program was to expand a physician’s capacity to see more patients, especially in rural America. WakeMed has been a leading employer of PAs for many years. Our first physician assistant was Steve Ochstich, PA-C, who was employed at the Children’s Hospital. Today, we employ over 100 physician assistants in all specialty areas — from hospital medicine to cardiac surgery to primary care. “WakeMed fosters an environment where physicians, physician assistants and nurse practitioners work hand-in-hand with the rest of the care team to support our patients and provide the most appropriate, highest quality care,” commented Jeff Lamphere, PA, executive director, Advanced Practice Providers.

WakeMed has also played an important role in the development and training of physician assistants through our medical education partnership with area PA programs and Wake AHEC. This work will continue to expand over the next year as we welcome 10 Campbell PA students to WakeMed for their full one-year of clinical rotations. “WakeMed is proud to offer extensive clinical training and education to physician assistants, who represent part of the next generation of providers for our community. The students who come to WakeMed have the opportunity to train in a busy, high-quality hospital and we have the benefit of hosting exceptional clinicians who are dedicated to patient care,” commented John Perry, MD, vice president, Medical Education.

Peggy Richardson (Pathology Labs – Cary Hospital) made her good catch when she identified that a patient who had just been admitted to the floor was wearing another patient’s identification band. Peggy did not perform any lab test on that patient and reported the information to the nurse so the error could be fixed. Thank you, Peggy, for your dedication to patient safety!

A patient on 3B CVICU had been prescribed Amiodarone — but the order was written to begin after the patient was discharged from the hospital. Autumn Vick, RN, realized that the patient was not currently on that medication and alerted the providers, who were under the impression that he was taking it already. Autumn’s attention to detail helped make this Good Catch possible and protected the patient — if he had began taking the medication at home, he could have developed a heart block.

WakeMed’s Good Catch Program encourages staff to positively impact patient safety by speaking up, reporting good catches and sharing their experiences. If you have made a good catch, share it by clicking “The Report a Good Catch” link on the WakeMedWeb.

COMINGS & GOINGS

Nursing Education wishes a happy retirement to Ava Krier, BSN, RN, who is retiring after 43 years at WakeMed.

Mother’s Milk Bank welcomes new pasteurization technician, Cathy Joyce.

Clinical Dietitians – Cary Hospital welcomes Heath Davies, RD, LDN.

Infection Prevention welcomes Caitlin Underhill, BSN, RN.

Klarissa Barnes, MHA, BSN, RN, bids a fond farewell to Surgical Services as she transitions to Imaging Nursing.

Patient & Family Experience welcomes Irina Gomez, who transitioned from Patient Financial Services.

Risk Management welcomes Jessica Schmidlin, RN, who transitioned from the Emergency Department – Raleigh Campus.

WakeMed OnCall welcomes Shannon Richardson, Victoria Tine and Heather Maloch.

Clinical Administrators welcome Sandra Terry, BSN, RN, as a supplemental CA.

Pharmacy welcomes new administrative assistant Kelli Worsley.

5C Medicine welcomes Kachi Amadi, RN.

WakeMed Physician Practices – Primary Care – Garner welcomes Ashley Hemphill, RN.

Revenue Integrity welcomes Alexandria Scott-Walker.

WakeMed Physician Practices – Primary Care welcomes Ashlee Wilson and Hadas Johnson.

WakeMed Urgent Care – Cary welcomes Mile Stone and Elaine Fraser.

3A CVIC welcomes Shyla Middleton, RN, Cecely Tucker-Akakoro, RN, and Melanie Young.

6A CVIC welcomes Stephanie Sampson and new manager Lynn Ackerman, BSN, RN.

The NICU and newborn nursery welcome Theresa Abraham, RN, Elvia Schroeder, RN, Renee Collum, RN, Briana Hamilton, RN, Karen Slingluff, RN, Nicole Caruso, RN, and Jennifer Maynard, MD.

CICU welcomes Georgette Bexerra, Marlene Tarroalla, RN, Udocha Cherry, RN, Kelsey Fowlkes, RN, and Anna Johnson, RN.

The Department of Spiritual Care welcomes resident chaplains who will be serving at WakeMed until August 2018: Jonathan Blackburn, Tara Workman, Leigh Ross, Jordan Trippe, Johnnie Peele and Elijah Fulcher.

The department also welcomes new chaplain interns: Lindsey Baggett, Renee Bethea, Jaqueline Boyer, Alice Evans, Marie Fox, Kathy Galde, Aimee Kidimbu, Tina Morris-Anderson, and LaShonda Van Hook.

ADDITIONS & ATTACHMENTS


Megan Coffey (Imaging Services – Brier Creek Healthplex) and husband Brandon welcomed son Luke Alexander on June 19.

Heather Smith, BSN, RN, (Staffing Resources) and husband Travis welcomed son Alexander Bailey on August 26.

Corby Dominguez (ED Registration – Brier Creek Healthplex) welcomed son Marcos Dominguez on September 9.


Kaitlin Goldston, RN, (STCU) got married on October 14.
WakeMed Welcomes Raleigh Radiology

In late August, WakeMed welcomed Raleigh Radiology as the official provider of professional and interpreting services for all WakeMed imaging studies. Changing radiology interpreters isn’t something hospitals do frequently – in fact, this is the first time we've done so in WakeMed's 55-year history – and we want to thank everyone who helped make the transition successful. "The Radiology Transition Steering Committee worked tirelessly to ensure that the transition went smoothly. Exceptional patient care and quality were the priorities as the team worked to orient Raleigh Radiology to WakeMed, make sure credentialing requirements were met and integrate operations and billing," commented Holly Carpenter, executive director (Imaging Services).

Since the transition, we have been tracking numerous key performance indicators, including report quality and turn-around time, to ensure we continue delivering exceptional quality, service and value for our patients and their families. Additionally, we are pleased to be able to offer a number of new services, including:

- Interventional radiology at Cary Hospital
- Brachytherapy (radioactive implants for cancer treatment)
- Microwave and cryoblation

Since the transition, the Raleigh Radiology providers have been fully integrated into the WakeMed system and have access to WakeMed email and RapidConnect. "We are excited to be at WakeMed and are grateful for the warm welcome we have received from the medical staff, clinical team and administration. WakeMed is truly a special place that places the patient first and we are delighted to be part of an organization and culture that shares our values," commented Satish Mathan, MD, president, Raleigh Radiology. "We are looking forward to the continued collaboration with WakeMed and growth of subspecialty imaging services that we can offer patients here in Wake County."

WakeMed Outpatient Rehab announces the introduction of new services to help relieve pre- and post-pregnancy pain, pelvic pain from a variety of issues, and treatments for lymphedema as well as incontinence.

Incontinence
Physical therapists offer therapies to reduce the incidence of urinary leakage, urgency, frequency and difficulty emptying the bladder due to pregnancy, surgery, pelvic organ prolapse and other conditions.

Pregnancy Pain
Back pain, joint pain, urinary incontinence, round ligament pain and discomforts associated with diastasis recti are all conditions pregnant and new moms may experience. Physical therapists offer treatments for these issues.

Lymphedema
Lymphedema is chronic, progressive swelling in a part of the body due to cancer, heart failure, surgery, infection, venous insufficiency and other issues. WakeMed occupational therapists provide the Dr. Vodder method of manual lymph drainage – the gold standard therapeutic treatment for lymphedema.

Pelvic Pain
Pregnancy, endometriosis, pelvic organ prolapse, vestibulitis and many other issues can cause pelvic pain. Therapies are available to help people find relief.

These services are available by physician referral at a number of outpatient locations:

**WakeMed Outpatient Rehab**
3701 Wake Forest Road, Suite 120–Raleigh
Phone: 919-350-4199
Miriam Loughry, PT

**WakeMed Physician Practices – Physical Therapy**
10010 Falls of Neuse Road, Suite 009 – North Raleigh
Phone: 919-350-1508
Odie Triplett, PT

*Lymphedema treatment is not available at this practice*


FOCUS ON PHARMACY VALUE STREAM

An important part of our Wake Way 2 Excellence efforts thus far has been the work of our value streams. A value stream includes every department that touches the patient – either directly or indirectly – therefore, each value stream includes multiple departments, clinical areas and enterprises. This month we are going to take a look at the Pharmacy Services value stream to see how their ongoing work has been diffused throughout the organization.

The Pharmacy value stream has been in place a year and has held two Rapid Process Improvement Workshops (RPIW), with more planned in the coming months. The goal of an RPIW is to create, test and implement improvements and standard work on a small scale before they are rolled out broadly.

The first Pharmacy RPIW, which focused on medication delivery to 3A, 3B and 3E, is a great example of how this happens. The team piloted numerous ideas during the week – three of which turned out to be so successful that they were rolled out system-wide a few months later:

- Nurses were allowed to return unopened, unused medications (non-controlled medications only) to the original pocket in the Pyxis machine. Previously, these medications were put in an internal Pyxis bin, unloaded by pharmacy technicians and returned to the pharmacy for sorting before eventually being returned to the unit for re-stocking – an inefficient, time consuming process.
- Change nurses have always been allowed to adjust Pyxis inventory of non-controlled medications when needed – and the RPPI team extended this ability to all nurses. This created standard work, improved communication with Pharmacy and ensures a more accurate inventory for medication administration.
- Pharmacy used to deliver patient medications all together – which nursing staff would then sort and distribute. Thanks to time saved with the two changes listed above, Pharmacy now delivers patient medications to individual patient bins, improving efficiency and giving nurses more time to spend with their patients.

**Value Stream:** The combination of the “path” that a patient takes as they move through the WakeMed system and the “value” of the treatment and experience from the patient’s perspective.

The goal of the second RPIW was to improve the medication reconciliation process for patients in the Emergency Department with a goal of expediting this process and improving patient safety. Again, the team developed ideas that could be applied to all of our emergency departments, including defining the elements of a complete home medication list, eliminating confusing and conflicting information from outside sources and providing education to patients and family members. The team also improved the medication reconciliation workflow for Pharmacy staff and clinicians and explored new ways to engage pharmacy technicians earlier in the patient’s encounter. Work continues on testing and evaluating these changes – so stay tuned for more updates!
GET VACCINATED BY NOVEMBER 15!

Flu vaccines are still available free of charge to all WakeMed employees, medical staff members and volunteers. This year we are offering vaccines that are egg-free and preservative free. We will not be offering flu-mist.

Any employee who fails to receive a flu vaccine, renew a previously approved exemption, or obtain a new exemption from Occupational Health by 4 pm on November 15 will be ineligible to work at any WakeMed facility and employment will be terminated. Medical Staff members who do not comply will have privileges suspended.

Remember, to qualify for any potential WakeShare Payout next year, you must meet all Occupational Health requirements by their original due date. For more information, contact Occupational Health at ext. 07370 (Raleigh Campus), ext. 02631 (Cary Hospital) or ext. 01685 (WakeMed North).

LIVE WELL IN 2018

2018 is right around the corner and so is Live Well, the popular 16-week group fitness and healthy lifestyle education program. Beginning in January, Healthworks will offer a morning and evening class time. Live Well is free and available to qualifying employees, who will receive full alternate standard credit for the 2018 WakeWell Reward. Call Hailee Wingfield at ext. 07043 to set up a Live Well Consult, which must be completed by December 29. Don’t delay – let us help you improve your health and make lasting lifestyle changes!

To help you plan ahead, this calendar lists upcoming system-wide events, training classes and community events. For details and fee information, visit the WakeMedWeb. Send calendar submissions to Public Relations or email microscope@wakemed.org.

CALENDAR OF EVENTS

Veterans Day Services
Friday, November 10
11 am
Raleigh Campus, Cary Hospital and North Hospital
All are welcome to join us as we honor the veterans within the WakeMed family.

WinterFest
Raleigh Campus
Thursday, November 30
8 am to 4 pm
WakeMed North
Tuesday, December 5
10 am to 2 pm
Cary Hospital
Thursday, December 7
9 am to 2 pm

$5 Jewelry Sale
Cary Hospital
Monday, December 4
7 am to 4 pm
Conference Center
Raleigh Campus
Monday, December 11
7 am to 4 pm
Andrews Center

CapRAC Training Opportunities
State Medical Assistance Team 800 Hazmat and Decon Review
Thursday, December 7
6 to 8:30 pm
For more information and how to register email SHarrison@WakeMed.org

Capital Medical Reserve Corps Orientation
Wednesday, December 13
6 to 9 pm
For more information and how to register email NIThorpe@WakeMed.org

State Medical Assistance Team 800 Initial Training
Saturday, December 16, and Sunday, December 17
8:30 am to 5 pm
For more information and how to register email SHarrison@wakemed.org

Wake AHEC
6th Annual NCMHCA Conference and Annual Meeting Promises to Keep: Caring for Every Child’s Mental Health – Nov. 3, UNC Greensboro
Motivational Interviewing Techniques for Mental Health and Health Care Professionals, Part I – Nov. 3, Cary Hospital
Dr. Science 2017 Clinical Microbiology Update – Nov. 6, Andrews Center
17th Annual Mast Symposium: Impacting Senior Care – Nov. 9, The McKimmon Conference & Training Center
Clinical Supervision: Alliance and Adherence for Success, Part 2 – Nov. 10, Andrews Center

Twelfth Annual Time is Brain: Advances in Stroke Care – Nov. 11, Andrews Center
Introduction to NeuroAffective Relational Model (NARM) – Nov. 15, Andrews Center
Motivational Interviewing Techniques for Mental Health and Health Care Professionals, Part II – Nov. 17, Cary Hospital
Creating Successful Rehabilitation Outcomes for People Living with Dementia – Nov. 18, Andrews Center
New Drugs and Disease Management Strategies 2017 – Nov. 30, Cary Hospital
Neuroplasticity, Rewiring Recovery, and Ethical Guidelines for Clinical Practice – Dec. 14, Training and Education Center, Morrisville
From Surviving to Thriving: Mind/Body Approaches for Addressing Trauma – Dec. 15, Training and Education Center, Morrisville

ORGANIZATIONAL DEVELOPMENT
Foundations of Leadership – Nov. 1, 8:30 am to 3:30 pm, MOB Leading at the Speed of Trust – Nov. 2, 8:30 am to 3:30 pm, MOB; December 7, 8:30 am to 3:30 pm, MOB Coaching for Success and Improvement – Dec. 13, 8:30 am to 12:30 pm, MOB